

PRIVACY STATEMENT

Romen Enterprises (NSW) Pty Limited A.B.N. 93 107 121 835 (“Romen”, “Us” or “We”) is committed to protecting Your privacy.

This Privacy Statement sets out our policies on how we collect and manage personal information. Please read it and contact us if You have any questions or issues. By visiting and using www.romenenterprises-nsw.com.au (‘the Website’), and submitting Your personal information to Us You are indicating that You agree to the terms of this Privacy Statement.

Type of Personal Information Collected

Generally You can interact with Us without disclosing any personal information and We will give You the option of transacting with us anonymously whenever it is practicable for us to do so. When we collect Your personal information, we will generally only require Your name, address, email or telephone details.

We may also collect general information about Your use of the Website. This information includes:

- the number of visitors using the Website and the number of pages viewed;
- the date, time and duration of visits; and
- the path taken through the Website.

However, this information will not identify You and Romen will not combine it with any information in such a way that we can identify You.

How do we collect the Personal Information?

We may collect information directly from You whenever You have dealings with us. If You contribute to any Forums available on the Website, we may require You to register with us, and this may be done electronically.

We may also use a feature of Your browser called a ‘cookie’ to assign Your computer a user ID. Cookies do not contain information by which we can identify You. A cookie is a small text file placed on Your computer hard drive by a web page server. Cookies can be accessed by our web servers and provide us with information about Your use of the Website.

Cookies determine if You have previously visited the Website and identify what pages You have accessed from it.

If You do not wish Your computer to accept cookies, You can set Your browser to disable them, however this may inhibit full use of the Website and the services on the Website that require cookies in order for You to participate.

We do not collect personal information about You from any other sources.

Why we collect personal information

We collect personal information in order to:

- (a) communicate with You;
- (b) provide You with products or services that You have requested and ongoing information relevant to those products and services;
- (c) provide You with ongoing information as to new products and services in which we believe that You may be interested;
- (d) assist our internal administration and marketing; and
- (e) help us manage and enhance our services.

How We Use Personal Information

When You submit personal information, we will not pass on that information to any third parties other than data management operators and market researches who assist us to improve the services we provide to You.

If you do not wish to receive marketing (or other) information from us or any of these companies, please click on the unsubscribe button where the information is sent to you by email or contact us on the contact details below, so that we can update your preferences. We will then notify the relevant third parties but please note that we cannot be held responsible for a third party company's failure to update your preferences once we have communicated them to it.

To better protect your privacy, we use our best endeavours to impose strict requirements of security and confidentiality on all third parties as to how they handle your personal information.

We will not sell, rent or trade Your personal information without Your consent.

Security of Personal Information

Romen strictly protects the security of Your personal information and ensures it is only accessed for its intended use. We protect Your data from loss, misuse, unauthorised access or disclosure by storing Your personal information in computer storage facilities with limited, password-only access. We may also store Your personal information in paper based records. We will take reasonable steps to destroy or permanently de-identify personal information when we no longer need it.

Access to Personal Information

Romen endeavours to ensure that the personal information we collect, use and store is accurate, complete and up to date. If Your personal details change, please contact us on the number below to update Your details so that we can continue to provide You with our services.

If You ask to access Your personal information, we will ask You to verify Your identity and to specify the information You require. We may charge a fee to cover the costs of meeting Your request.

Changes to Our Policy

We reserve the right to change, modify add to the policy at any time. We also reserve the right to remove portions of the policy in our discretion. Please check this page periodically for changes.

Contacting Us

If You have any questions about this policy or if You wish to update information we hold about You, please contact us as at:

Romen Enterprises (NSW) Pty Limited (02) 9 631 5890

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